



Shree Shankar Narayan Education Trust's
SHANKAR NARAYAN COLLEGE OF ARTS & COMMERCE

B.M.S., B.Sc.I.T., B.C.S., B.B.I., B.A.F., B.F.M., M.Sc.I.T., M.Com.

Navghar, Mahavidyalaya Marg, Bhayandar (E), Thane - 401 105. (Maharashtra State),

(Affiliated to the University of Mumbai)

NAAC Accredited 'A'

Prin. Dr. V. N. Yadav M.Com., M.Phil, Ph.D.

T-35

Tel : 2804 65 64, 2804 82 35

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Ref. No.

Action Taken Report on Feedback from the Stakeholders (2020-21)

Date 30-04-2021

1.4.1. Institution obtains feedback on the syllabus and its transaction at the institute from the following stakeholders:

The structural feedback was collected from all the stakeholders of the institution and appropriate action was to overcome the shortfalls suggested by them.

Feedback received from	Brief Analysis of the Feedback Received	Action taken
Students	Most of the students are found satisfied with the physical facilities, teaching-learning process, library facilities and sports facility. Few students found difficulty in online learning due to technical cliches.	The Principal instructed the teachers to assist the students in all possible ways for online teaching-learning process. The teachers provided guidance to the students personally. Teachers also conducted non-academic lectures for the guidance to the students as per the instructions by the Principal.
Teachers	Teachers are satisfied with the teaching-learning facilities provided by the college.	No need to take feedback. However, the Principal advised the teachers to continue with the same spirit.
Alumni	Feedback received from the Alumni is satisfactory.	No need to take action.
Parents	Feedback received from the parents is satisfactory.	No need to take action.
Management	The management is satisfied with the academic performance of the institution.	The IQAC decided to conduct online workshop, webinar, guest lectures for students on various topics for their all round development.



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Due to Covid-19 pandemic, all the lectures and co-curricular activities were conducted online. All the stakeholders of the institution strived to make the situation at ease for the students in all possible ways to create the conducive atmosphere for teaching-learning process. The students and teachers are found involved positively in online teaching learning system.

Dr. M. Satya Sri
Coordinator, IQAC



Dr. V. N. Yadav
Principal